

Support File

FAQ NO.	0010	Updated:	2010/08/02
Model applied:	NCB855, NCR875, NDR89	90	
Problem description:	How to update firmware		
Remark	Browser: IE8		

How to update firmware

Notice:

(1) Please update kernel firmware first and application firmware second.

(2) Do not disconnect or power off the camera during the update or the camera may become inoperable due to incomplete update processes.

(3) Please close any operating program, including IP finder, Microsoft Office, internet browsers etc, to make sure the update process will not be interrupted.

Step1 : Connect to the camera's IP address that you have set.(the default ip address

is <u>http://192.168.1.30</u>)

Step2: On the web page, click "Setup" to go to the setup page for firmware update.





Step3: Click "System" → "Update".

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Step4: Click "Browse" to search the folder where the firmware is located. Unzip the file. It shows two files inside.

The unread file, for example, 2.6.10_mvl401_IPNC-1.0.8.19MS is the kernel firmware; the zipped file, for example, C076_00-02-13_MS.gz, is the application firmware.





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Step5: Click the kernel firmware and open



Step6: Click "Update". Wait about 10 seconds until the file is successfully updated.



Please repeat steps 4~6 to update the application firmware Step7:



4. Click "Browse" to search the folder where the firmware locates. Unzip the file. It shows two files inside. The unread file, for example, 2.6.10_mvl401_IPNC-1.0.8.19MS is the kernel firmware; the zipped file, for example, C076_00-02-13_MS.gz, is the application firmware)

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5: Click the Application firmware and open

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6: Click "Update". Wait about 10 seconds until the file is successfully updated



Step8: Press the "Restart Camera" button on the update page to restart the camera.

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Step9: After 1 minute, reconnect to the camera's IP address. You can use Windows "command" to ping the IP or type the IP address in the Internet Explorer link.



Step10: If you successfully update the new kernel/application firmware file, you will see the new kernel/app version in the Current Version Description section.

