

Support File

FAQ NO.	0010	Updated:	2010/08/02
Model applied:	NCB855, NCR875, NDR890		
Problem description:	How to update firmware		
Remark	Browser: IE8		

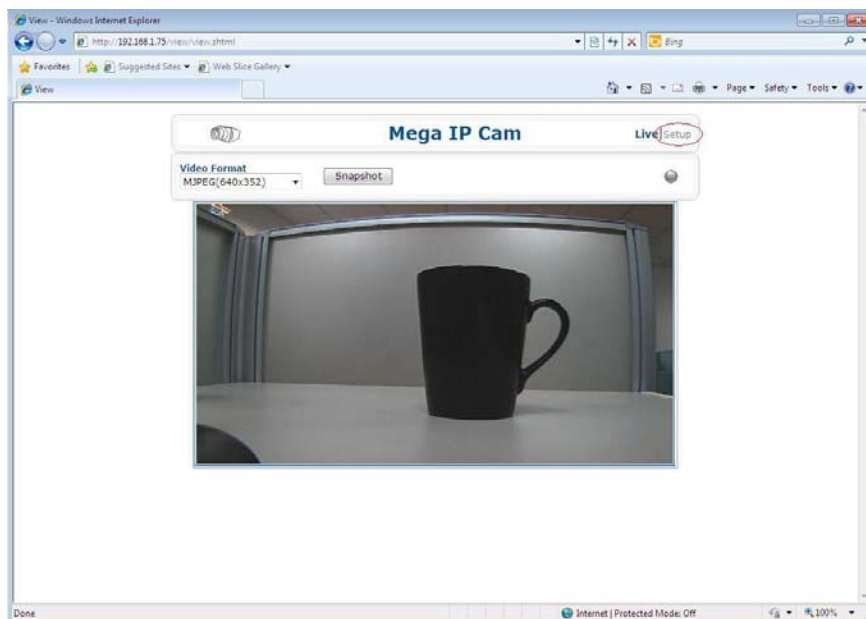
How to update firmware

Notice:

- (1) Please update kernel firmware first and application firmware second.
- (2) Do not disconnect or power off the camera during the update or the camera may become inoperable due to incomplete update processes.
- (3) Please close any operating program, including IP finder, Microsoft Office, internet browsers etc, to make sure the update process will not be interrupted.

Step1 : Connect to the camera's IP address that you have set.(the default ip address is <http://192.168.1.30>)

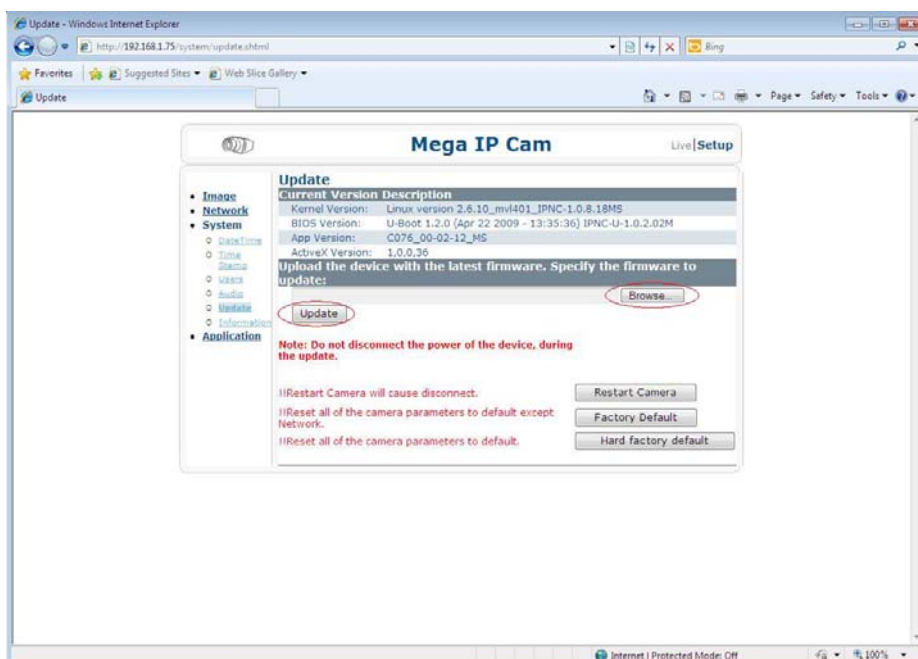
Step2 : On the web page, click "Setup" to go to the setup page for firmware update.



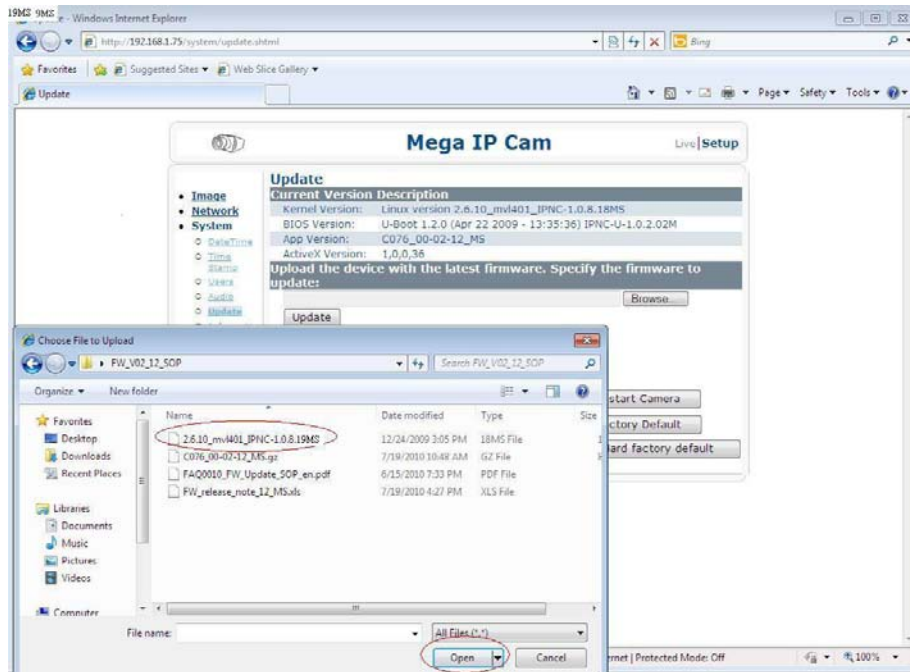
Step3 : Click "System" → "Update".



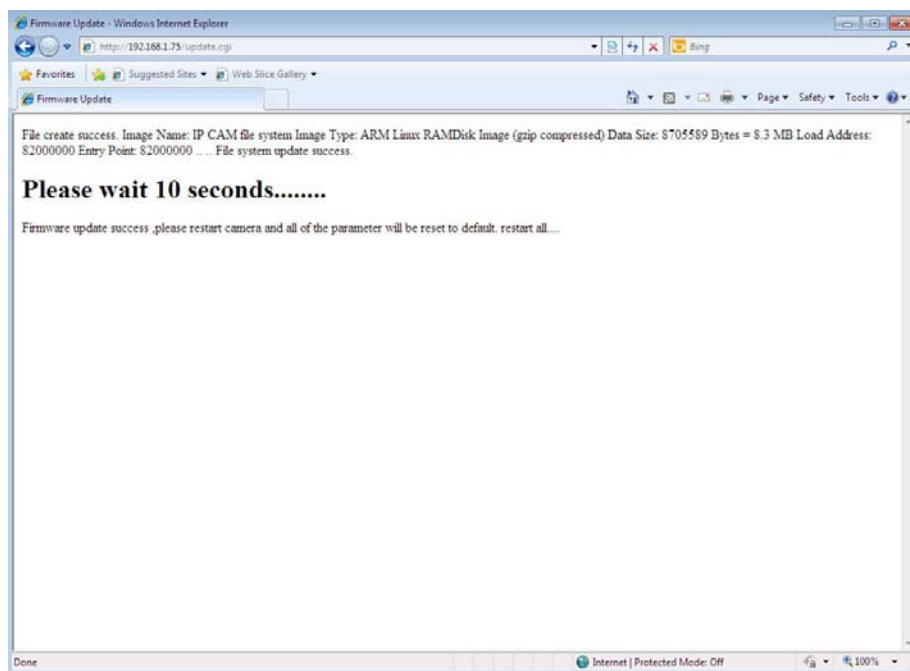
Step4: Click "Browse" to search the folder where the firmware is located. Unzip the file. It shows two files inside. The unread file, for example, 2.6.10_mv401_IPNC-1.0.8.19MS is the kernel firmware; the zipped file, for example, C076_00-02-13_MS.gz, is the application firmware.



Step5 : Click the kernel firmware and open

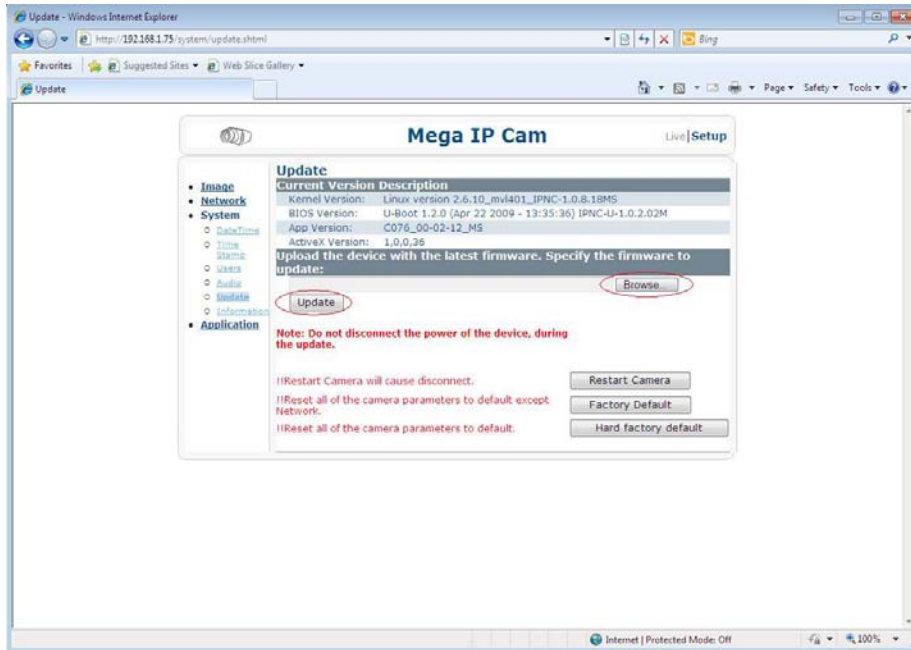


Step6 : Click "Update". Wait about 10 seconds until the file is successfully updated.

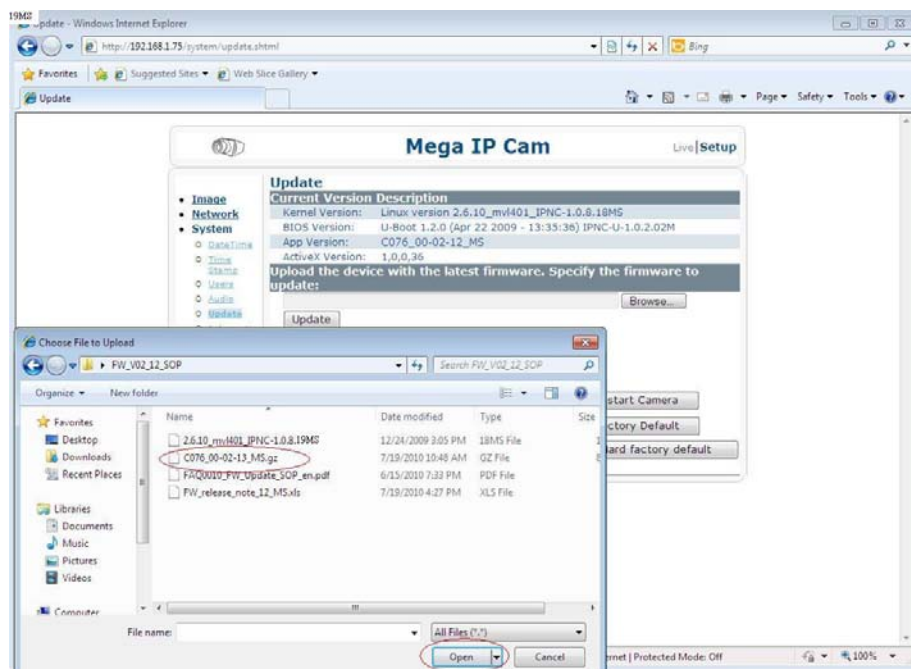


Step7: Please repeat steps 4~6 to update the application firmware

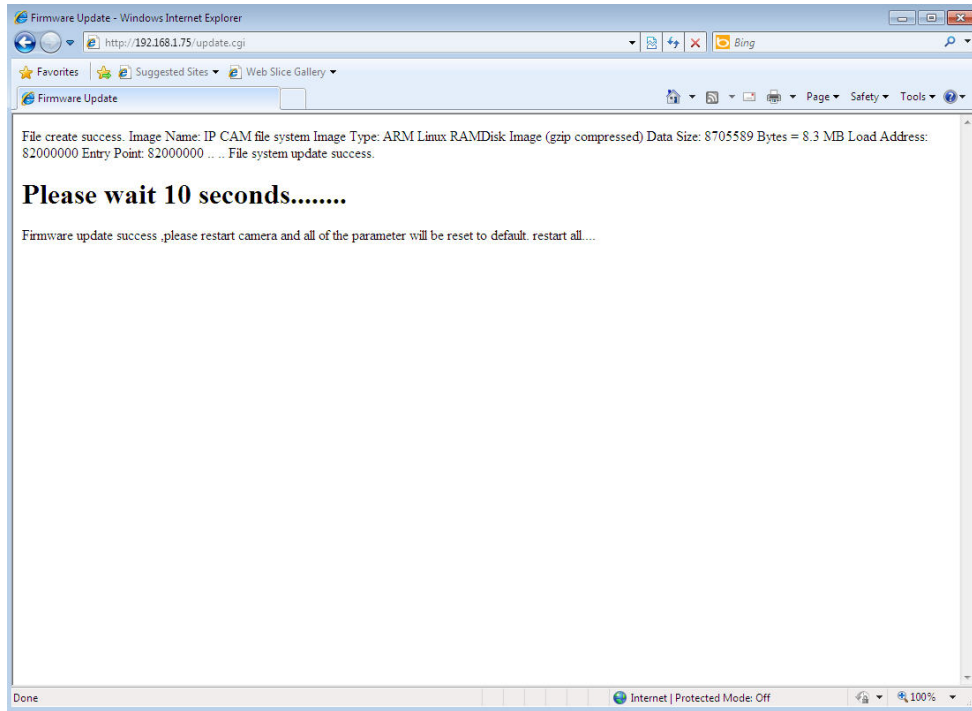
4. Click "Browse" to search the folder where the firmware locates. Unzip the file. It shows two files inside. The unread file, for example, 2.6.10_mvl401_IPNC-1.0.8.19MS is the kernel firmware; the zipped file, for example, C076_00-02-13_MS.gz, is the application firmware)



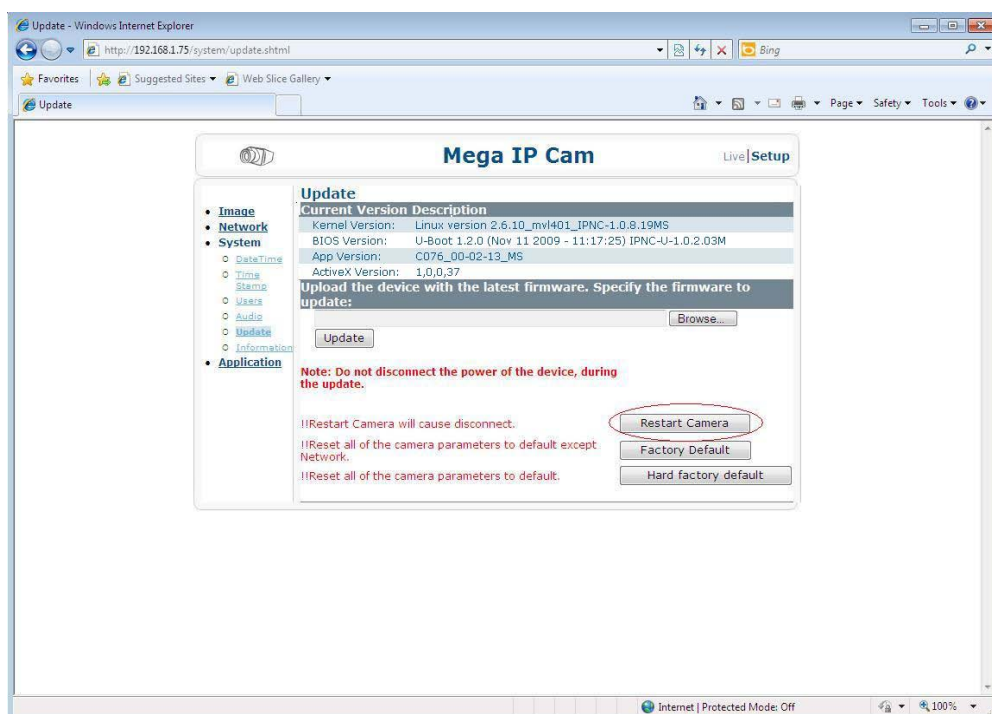
5: Click the Application firmware and open



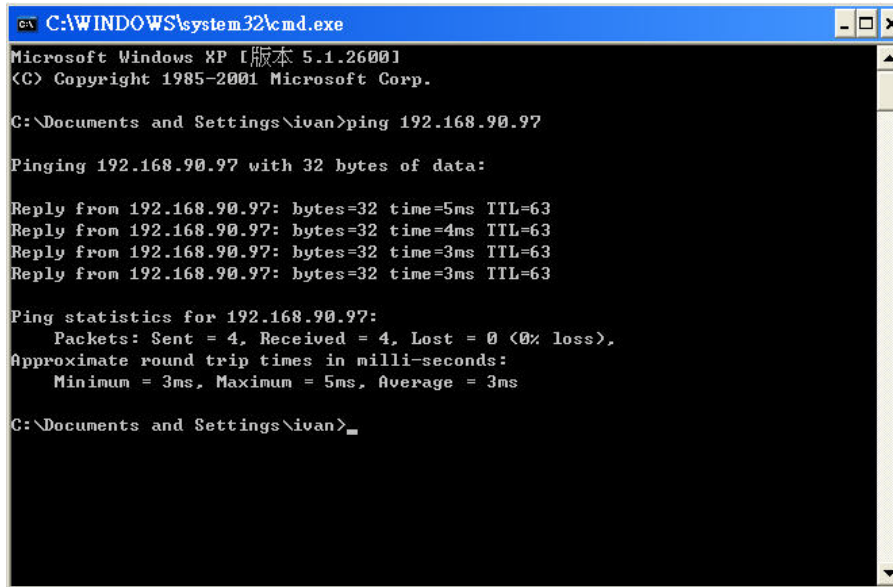
6 : Click "Update". Wait about 10 seconds until the file is successfully updated



Step8 : Press the "Restart Camera" button on the update page to restart the camera.



Step9: After 1 minute, reconnect to the camera's IP address. You can use Windows "command" to ping the IP or type the IP address in the Internet Explorer link.



Step10: If you successfully update the new kernel/application firmware file, you will see the new kernel/app version in the Current Version Description section.

