

Support File

FAQ NO.	0011	Updated:	2011/02/01	
Model applied:	NDF820, NDF821, NDF831, NCR870, NDR891			
Problem description:	How to update firmware of NDF8XX/NCR870/NDR891 cameras?			
Remark:	Browser: IE6, IE7, IE8			

How to update firmware of NDF8XX/NCR870/NDR891 cameras?

Notice:

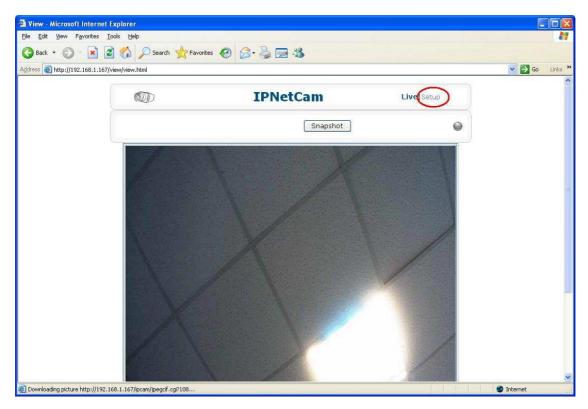
(1) Do not disconnect or power off the camera during the update or the camera may become inoperable due to incomplete update processes.

(2) Please close any operating program, including IP finder, Microsoft Office, internet browsers etc, to make sure the update process will not be interrupted.

Step1 : Connect to the camera's IP address that you have set. (The default IP address is

http://192.168.1.30)

Step2 : On the web page, click "Setup" to go to the setup page for firmware update.





Step3 : Click "System" → "Update".

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		IPNetCam	Live Setup	
		Update		
	Image Network	Current Version Description		
	System	Kernel Version:Linux version 2.6.18_v1.5.1 _2	M_MSOO	
	O Date Time	App Version: AP_01-00-10_2M_MS00		
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	• Event			
		Note: Do not disconnect the power of the devi	ce, during the update.	
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		except Network IReset all of the camera Hardware Fact	tory Default	
		parameters to default.		
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Step4: Click "Browse" to search the folder where the firmware is located.

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	Update		
Image Network	Current Version Description Kernel Version:Linux version 2.6.18_v1.5.1_2	2M MS00	
System O Date Time	App Version: AP_01-00-10_2M_MS00		
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	Note: Do not disconnect the power of the dev	ice, during the update.	
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Step5: Click the kernel firmware and open

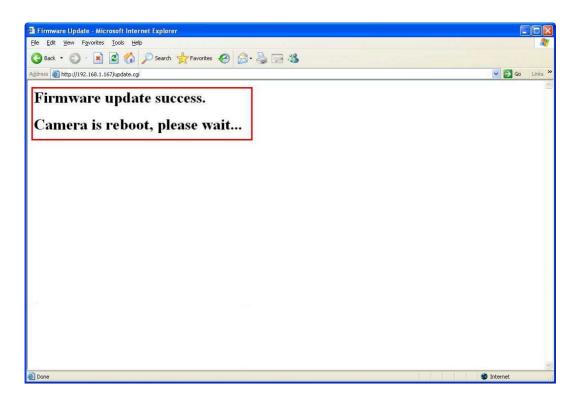
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Places	Files of type:	All Files (*.*)		•	Cancel

Step6 : Click "Update" and "OK". Wait about 30 seconds until the file is successfully updated.

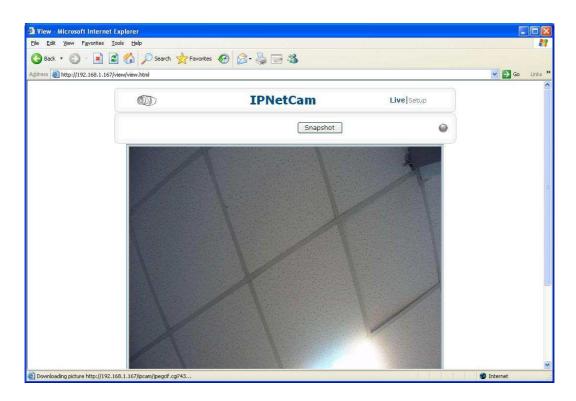
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Done Done		🔮 Internet



Step7 : After the firmware is successfully updated, you will see the successful message.



Step8: After 1 minute, WEB will re-direct to Live view page.





Step9: If you successfully update the new firmware file, you will see the new "App Version" in the Current Version Description section.

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